

Fig. 1A

Example Direct Shipping Cost Database (cost per 5 lbs.)

| | | 112a | 112b | 112c | | 112d |
|------|-------------------------------------|---------------------------------|---------|---------|-------|---------|
| | | Distribution Center ("DC") 1 | DC 2 | DC 3 | | DC N |
| 111a | 0-5 miles, courier | \$10.00 | _ | - | • • • | - |
| 111b | 0-150 miles, domestic ground | \$2.25 | \$2.00 | \$2.00 | | \$2.00 |
| 111c | 150-1000 miles, domestic ground | | \$2.50 | \$2.50 | | \$3.00 |
| 111d | 1000-2500 miles, domestic ground | | \$3.50 | \$3.50 | | \$4.50 |
| 111e | 2500+ miles, domestic ground | | \$4.50 | \$4.50 | | \$6.00 |
| 111f | 0-3000 miles, domestic next day air | | \$8.50 | \$8.50 | | \$8.00_ |
| 111g | 3000+ miles, domestic next day air | 1 | \$12.00 | \$12.00 | | \$11.00 |
| 111h | 0-3000 miles, foreign air | | \$19.00 | \$19.00 | | \$20.00 |
| | | | | | | |

Fig. 1B

Example Direct Labor Cost Database

| | | 116a | 116b | 116c | | 116d |
|------|--------------|----------------------------|----------------------------|----------------------------|-------|----------------------------|
| | | DC 1, Processing Lane 1 | DC 1, Processing Lane 2 | DC 2, Processing Lane 1 | | DC N, Processing Lane M |
| 115a | Order Type 1 | \$0.50 | \$0.50 | \$0.75 | • • • | - |
| | Order Type 2 | • | \$0.75 | \$0.75 | | - |
| | Order Type 3 | \$1.00 | - | \$0.75 | | - |
| | | | | | | |
| 115d | Giftwrapping | - | \$2.00 | _ | | \$2.00 |
| ! | | | | | | |

Fig. 1C

Example Direct Packing Material Cost Database

| | 120a | 120b | | 120c |
|-------------------|--------|--------|----------|--------|
| | DC 1 | DC 2 | | DC N |
| 119a Order Type 1 | \$0.50 | \$0.50 | <u> </u> | \$0.50 |
| 119b Order Type 2 | \$0.20 | \$0.25 | | - |
| | : | | | |

Fig. 1D

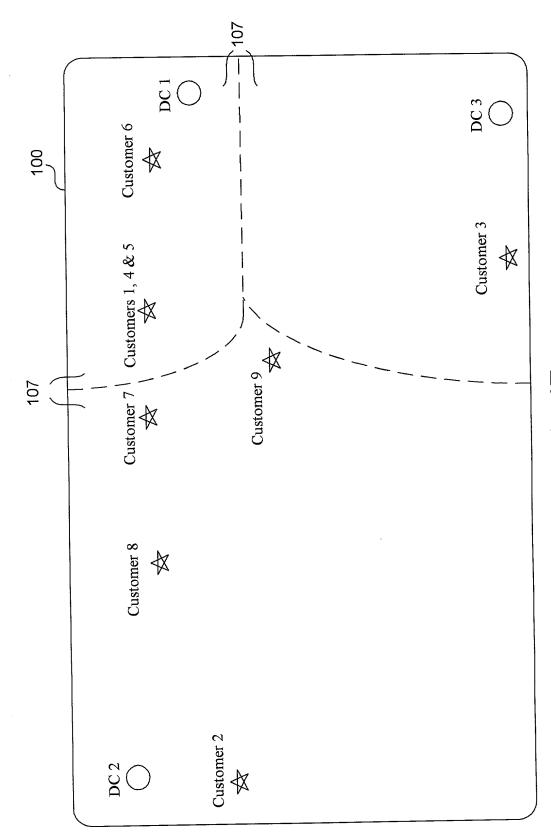


Fig. 1E

Example Estimated Customer Goodwill Cost From Expected Delivery Date Deviation <u>Database</u>

| | | 124a | 124b | 124c | |
|-----|-------------|------------|------------|------------|--|
| | | Customer 1 | Customer 2 | Customer 3 | |
| | | : | <u> </u> | | |
| ?3a | 1 day early | \$-5.00 | - | \$-1.00 | |
| ?3b | on-time | - | - | \$-0.50 | |
| 23c | 1 day late | \$2.00 | \$2.00 | \$1.00 | |
| 23d | 2 days late | | \$2.50 | \$1.00 | |
| 23e | 3 days late | | \$3.00 | \$2.00 | |
| 23f | 4 days late | | \$5.00 | \$1.75 | |
| | | : | | | |

Fig. 1F

Example Estimated Customer Goodwill Cost From Expected Order Split Deviation <u>Database</u>

| | | 128a | 128b | 128c | _ |
|--------|----------------------------|----------------|------------|------------|---|
| | | Customer 1 | Customer 2 | Customer 3 | |
| | | : | | | |
| , | 1 less order split | \$-2.50 | - | \$-0.25 | |
| , | expected # of order splits | | - | \$-0.10 | |
| | 1 more order split | | \$0.50 | \$0.25 | |
| $_{d}$ | 2 more order splits | | \$0.65 | \$0.25 | |
| | 3 more order splits | | \$0.75 | \$0.50 | |
| | 4 more order splits | | \$1.25 | \$0.40 | |
| | | : | | | |

Fig. 1G

Example New Order Optimal Allocation Database

| | | 132a | 132b | 132c | | 132d |
|------|-----------------------------|----------------------------|----------------------------|----------------------------|-------|----------------------------|
| | | DC 1, Processing Lane 1 | DC 1, Processing Lane 2 | DC 2, Processing Lane 1 | | DC N, Processing Lane M |
| ſ | | : | | | | |
| 131a | 7am-8am EST Order Type 1 | 25 | 15 | 60 | • • • | - |
| 131b | 7am-8am EST Order Type 2 | - | 30 | 10 | | - |
| | | : | | | | |
| 131c | 8am-9am EST Order Type 1 | 25 | 25 | 50 | | - |
| 131d | 8am-9am EST Order Type 2 | - | 30 | 20 | | - |
| | *** | | | | | |

Fig. 1H

Example New Order Actual Allocation Differential

| | | 136a | 136b | 136c | | 136d |
|------|--------------|-------|----------------------------|----------------------------|-----|----------------------------|
| | | DC 1. | DC 1, Processing Lane 2 | DC 2, Processing Lane 1 | | DC N, Processing Lane M |
| | | : | | | | |
| 135a | 7am-8am EST | - | +30 | -5 | ••• | - |
| | Order Type 1 | | | | | |
| 135b | 7am-8am EST | - | +5 | -5 | | - |
| | Order Type 2 | | | | | |
| | | | | | | |

Fig. 11

Example New Order Allocation Adjustment Formula

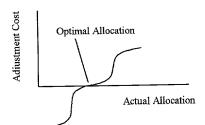


Fig. 1J

Example Example illitraethullialmontilblan Couptionis Configurisate (log Cutto bye Custo inspel 20 fillippe ilemis) 2 items)

| | | 140a | 140b | 140c | 140d | 140e | 1405 | | 140z |
|------|--|---|--------|--------------------------|------------------------|--|--------------------|---|------------|
| | | Direct | Direct | Direct | Delivery Date | Order Split | Allocation | | |
| | | Shipping Cost | Labor | Packing Material Cost | Customer Goodwill Cost | Packing Material Customer Goodwill Customer Goodwill Cost Cost | Adjustment Cost | | Total Cost |
| 139a | ğ | \$3.00 | \$0.75 | \$0.20 | 1 | • | \$0.25 | : | \$4.20 |
| | standard shipping | | | | | | | | |
| 1396 | both items from DC 2, Processing Lane 1: | \$3.50 | \$0.75 | \$0.25 | 1 | ı | -\$1.00 | | \$3.50 |
| | standard shipping | | | | | | | | |
| 139c | <u> </u> | () () () () () () () () () () | | 6 6 7 | | \$0.50 | -80 35 | | 09.88 |
| | Processing Lane 2; and | 0c.0 \$ | 91.30 | 64.08 | • |)) |)))) | | |
| | Processing Lane 1; | | | | | | | | |
| | standard shipping | | | | | | | | |
| | | ••• | | | | | | - | |
| 1394 | both items from DC 1, | | | | 1 | | , c c e | | 07.73 |
| | Processing Lane 2; | \$8.50 | \$0.75 | \$0.20 | -\$5.00 | t | \$0.25 | | 0/:+0 |
| | Next Day Air shipping | | | | | | | _ | |
| | | ••• | | | | | | | |
| | | | | | | | | | |

Fig. 1K

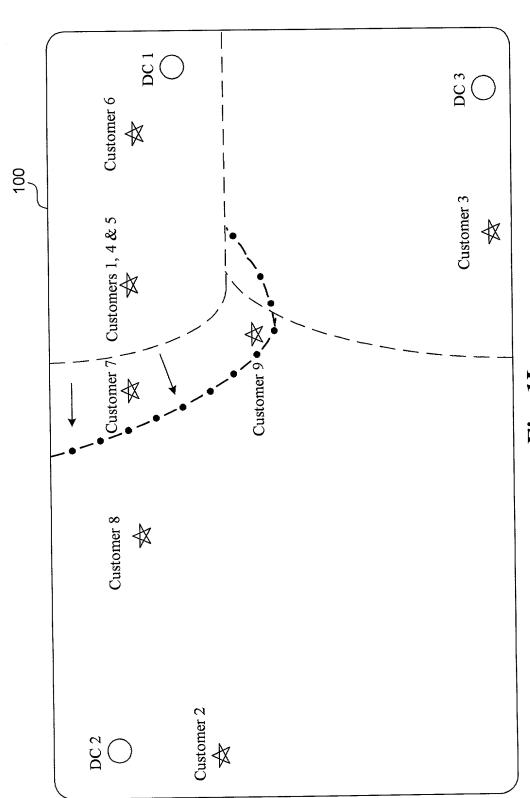


Fig. 1L

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Fig. 2A

| | 200 | | |
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Fig. 2B

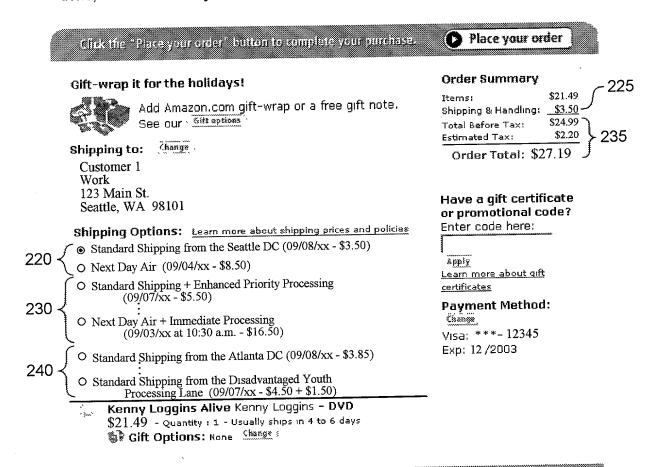
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Place your order

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Your Account >

Order History > Order Summary #104-1234567

Order Placed: Sept. 2, 20xx at 02:45 PM PDT

Order Total: \$27.19

When will your items arrive?

Not Yet Shipped:

Item 1 will arrive at the Seattle DC from external inventory storage by 5 p.m. on 09/02/xx, and will be behind approximately 100 orders in a queue of orders ready for processing by Processing Lane 3. Order processing will begin at approximately 8 a.m. on 09/03/xx and will be complted by 8:30 a.m. on 09/03/xx. The order will be shipped from the DC at approximately 10 a.m. on 09/03/xx by ABC Shipping.

Delivery Time: 09/08/xx

Shipping Address: (Change)

Items Ordered

Price

Customer 1 Work

1 of: Kenny Loggins Alive Kenny Loggins

\$21.49

123 Main St. Seattle, WA 98101

- Availability: 1 in stock

- Gift-wrap and note: None (Change)

Shipping Method:

(Change)

Standard Shipping

Shipping Option: One shipment when complete

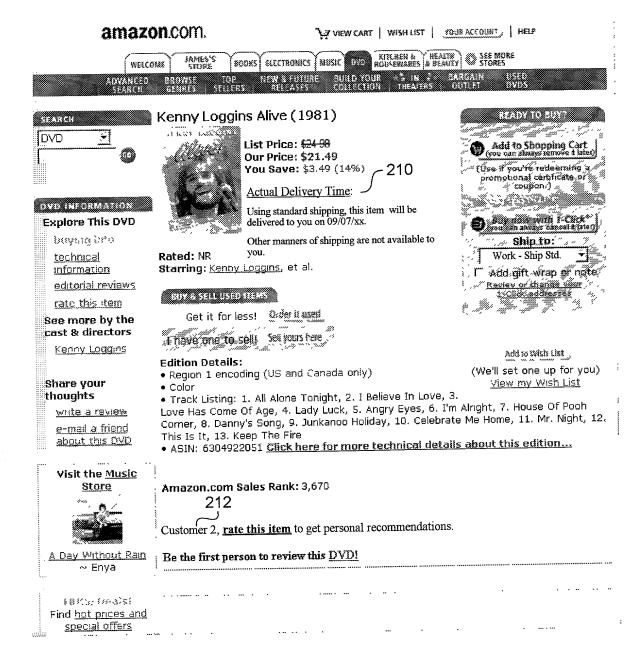
order is ready.

B

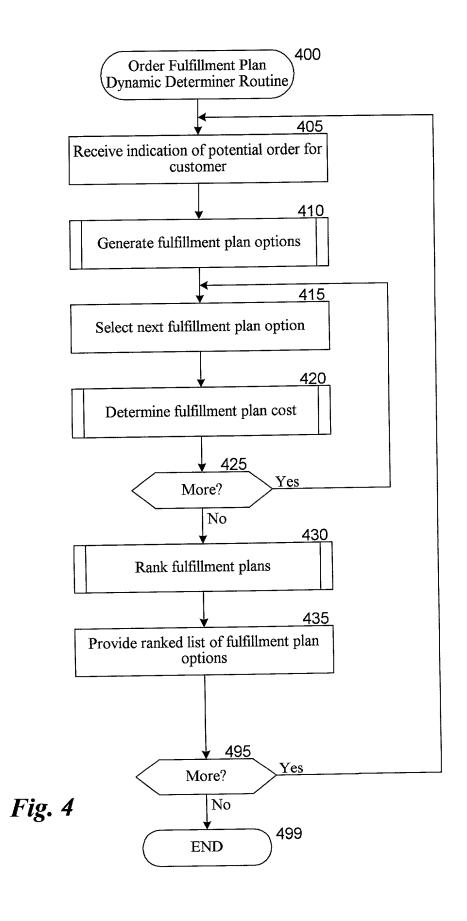
Item(s) Subtotal: \$21.49 Shipping & Handling: \$3.50

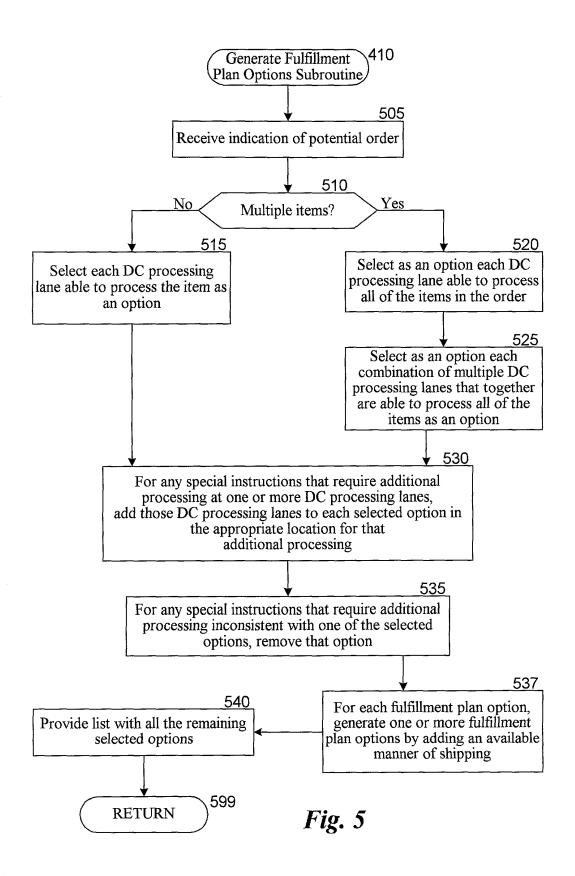
Total Before Tax: \$24.99 Estimated Tax: \$2.20

Grand Total for This Order: \$ 27 19



| Fig. 3 computing devices 360 | CPU 362 | 3 | I/O devices 364 | memory 367 | browser 369 | | Web server | v computing devices 370 | memory 375 | 22 | order placer 377 | Fulfillment Plan 378 Info Obtainer | | Option Presenter 379 | storage 374 | 17 | information 371 | CPU 372 | 5 11 |
|-----------------------------------|--------------------|--|---------------------------------------|--------------------------------------|----------------------------|---------------------------------------|--|-------------------------|------------------------|-------------------------|------------------|------------------------------------|--|------------------------|-----------------------------------|----|-----------------------------------|---------|------|
| 300 | storage 320 | Direct Cost DB 321 | Curtomat Goodwill Cost DB | 322 | Future Cost DB 323 | Order DB 324 | Inventory DB 325 | | DC Capabilities DB 326 | Customer DB Shipping DB | 327 | | 01 | network connection 312 | computer-readable 313 media drive | | display 311 other I/O devices 315 | | |
| order fulfillment computer system | memory 330 CPU 305 | Order Fulfillment Plan Dynamic Determiner System 340 | Fulfillment Plan Option Generator 341 | Fulfillment Plan Cost Determiner 342 | Direct Cost Determiner 343 | Customer Goodwill Cost Determiner 344 | Full miletic Figure Cost Processor C | | | Cost Determiner | | Fulfillment Plan Ranker 347 | Fulfillment Plan Actual Delivery Date Determiner 332 | Order Fulfiller 334 | | | | | |





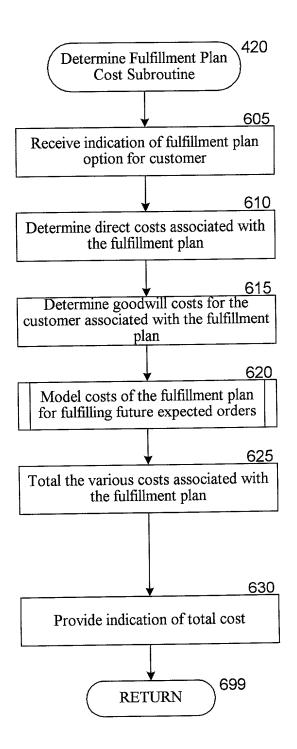


Fig. 6

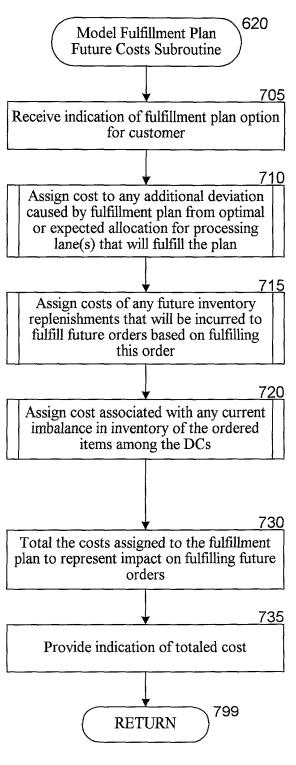


Fig. 7

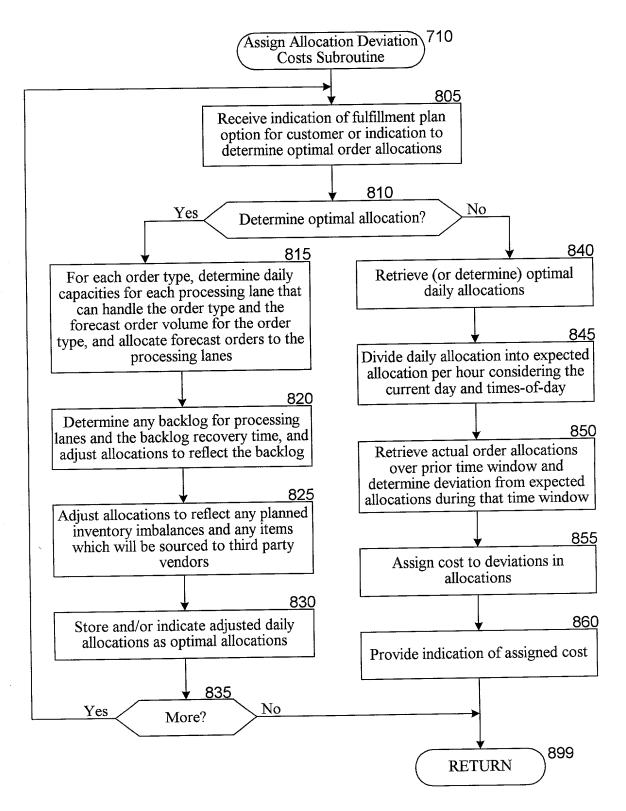


Fig. 8

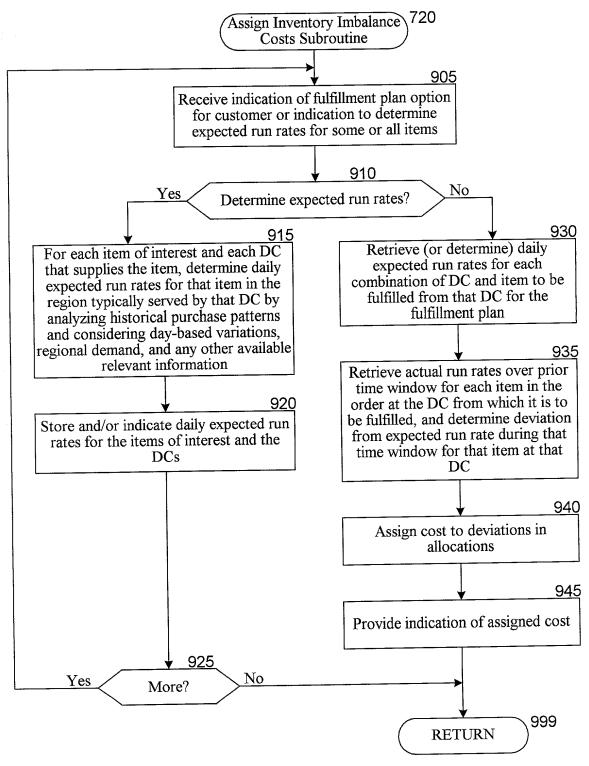
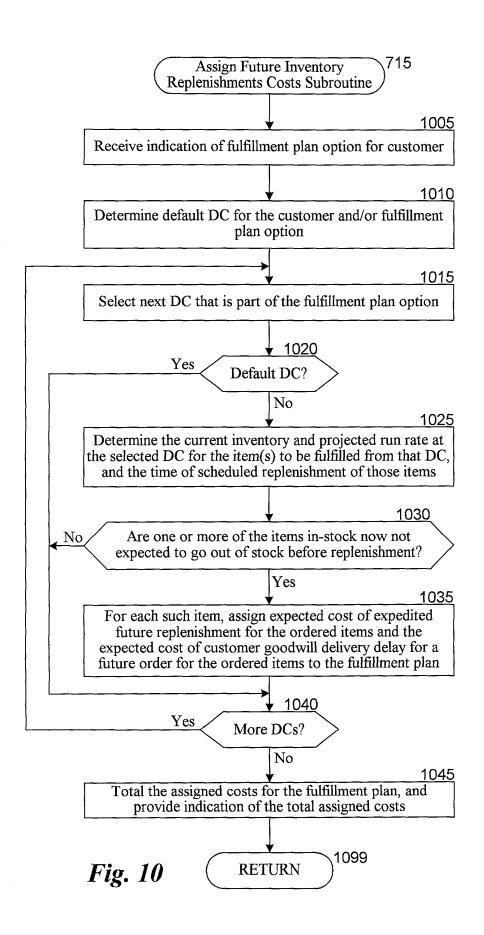


Fig. 9



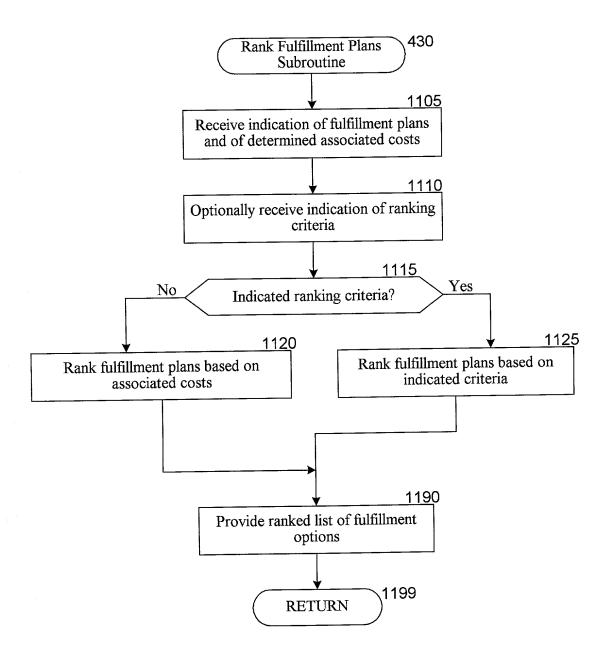


Fig. 11

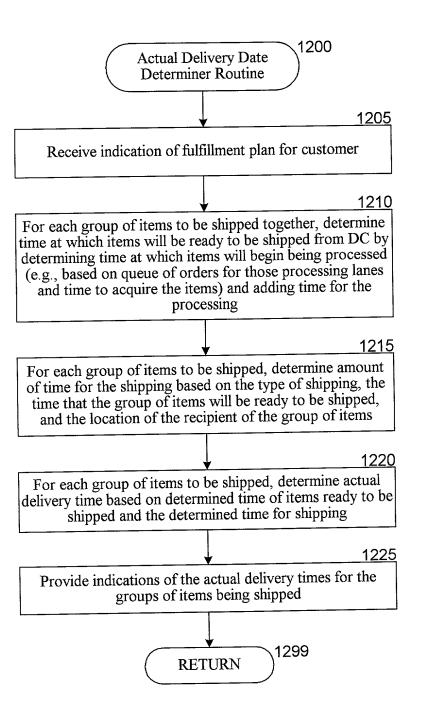


Fig. 12

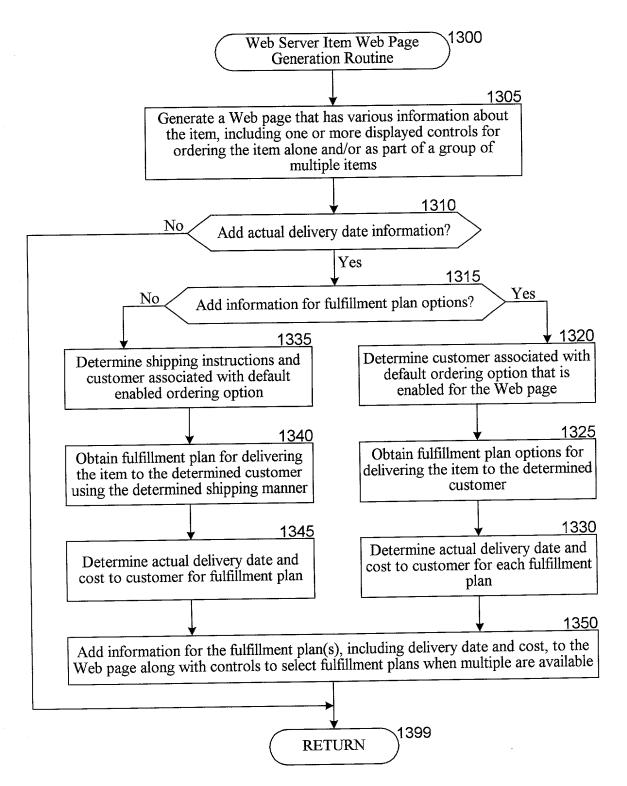


Fig. 13

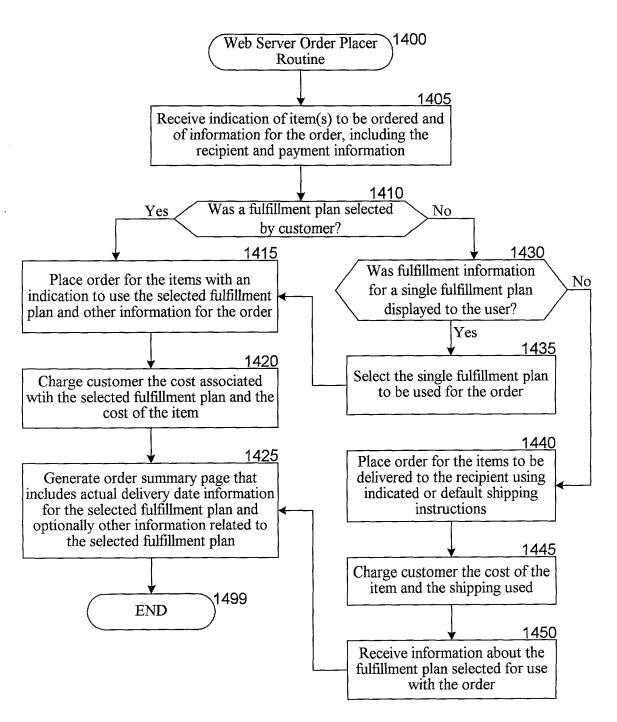


Fig. 14

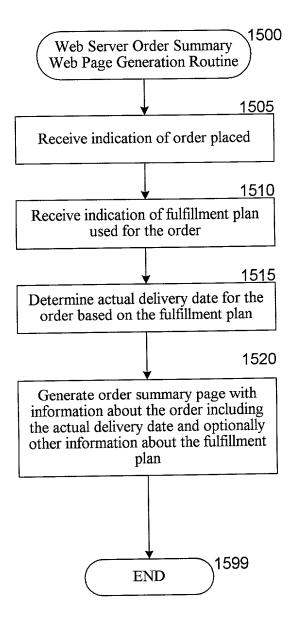


Fig. 15

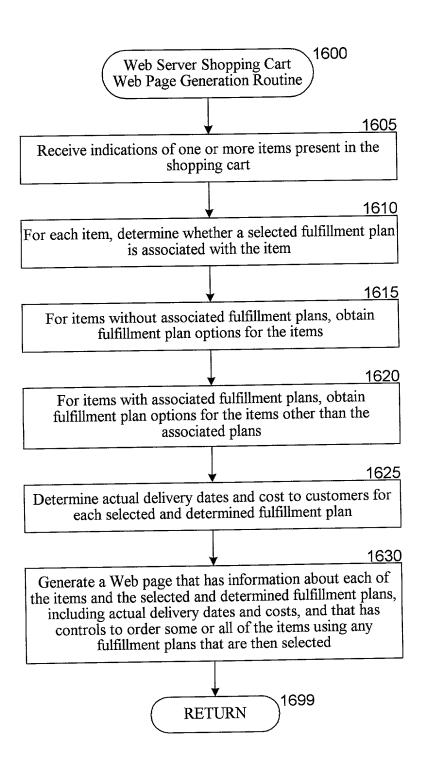


Fig. 16